

FIG. 1

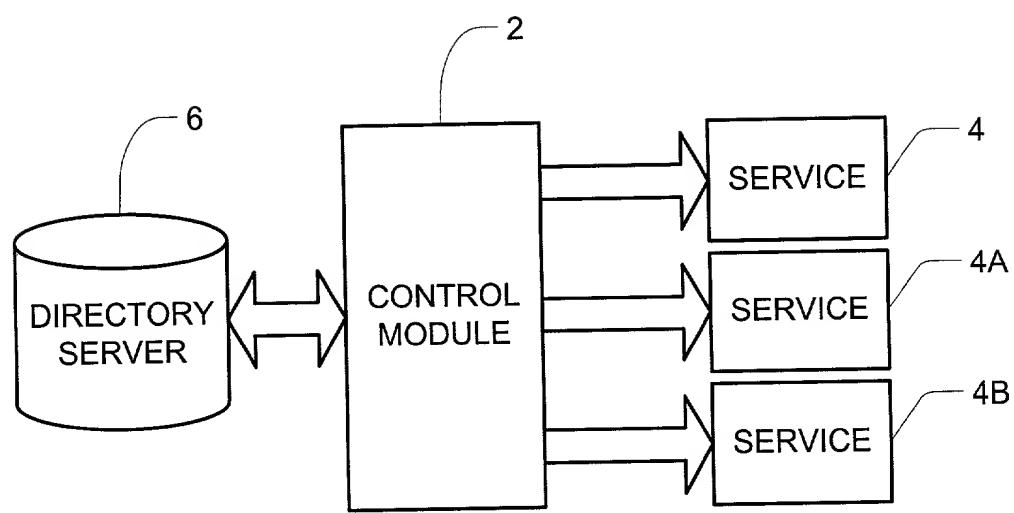


FIG. 2

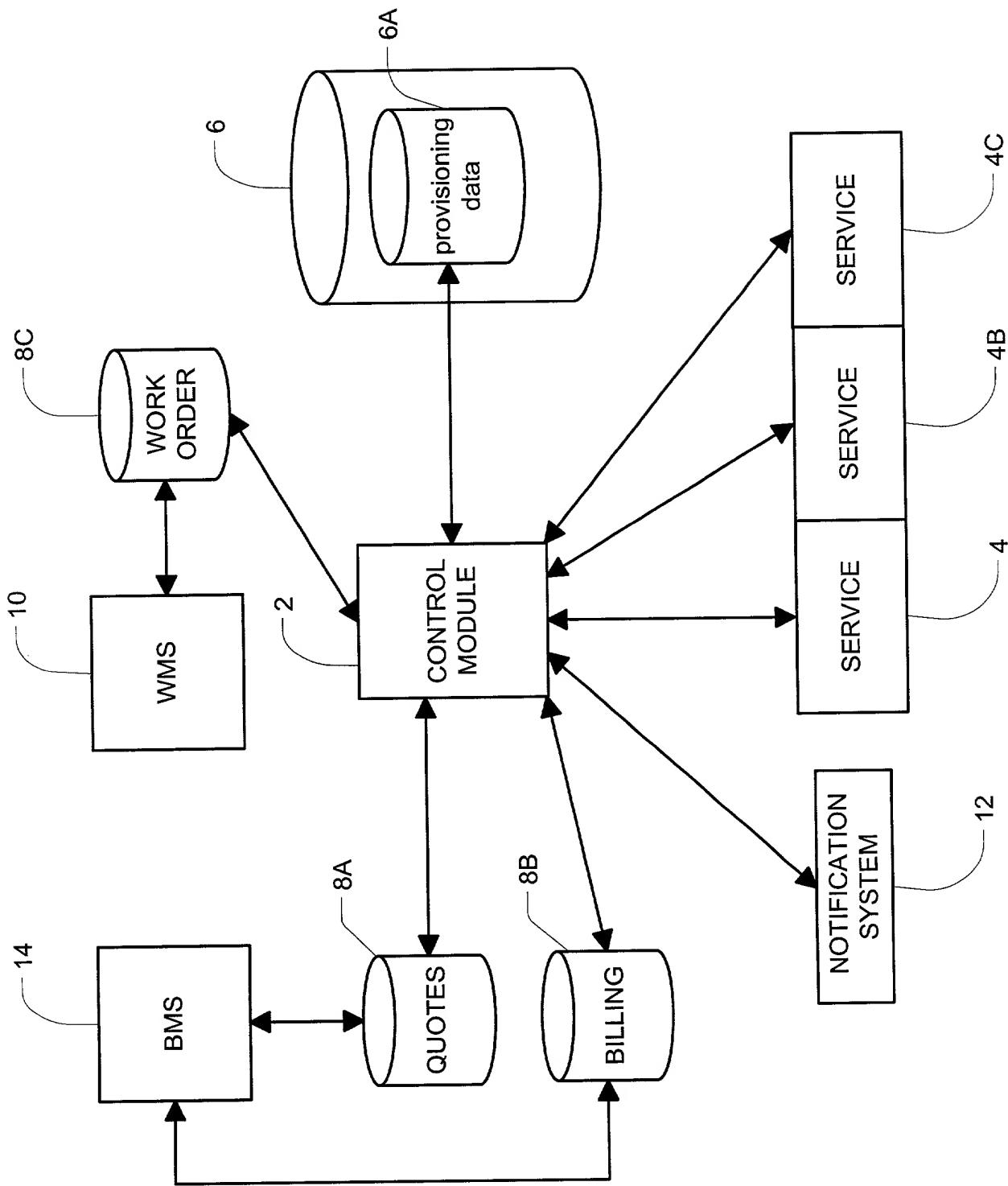


FIG. 3

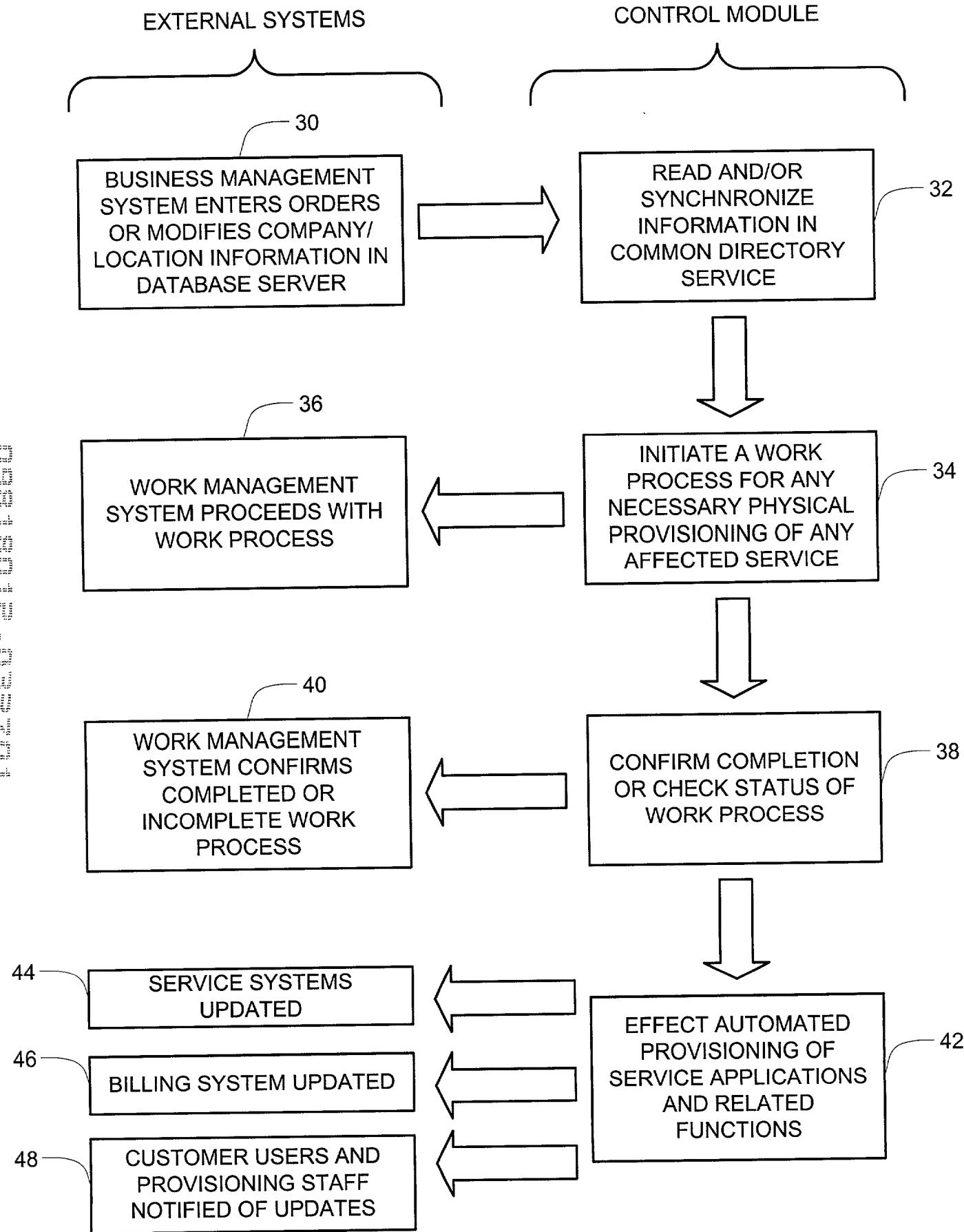


FIG. 4

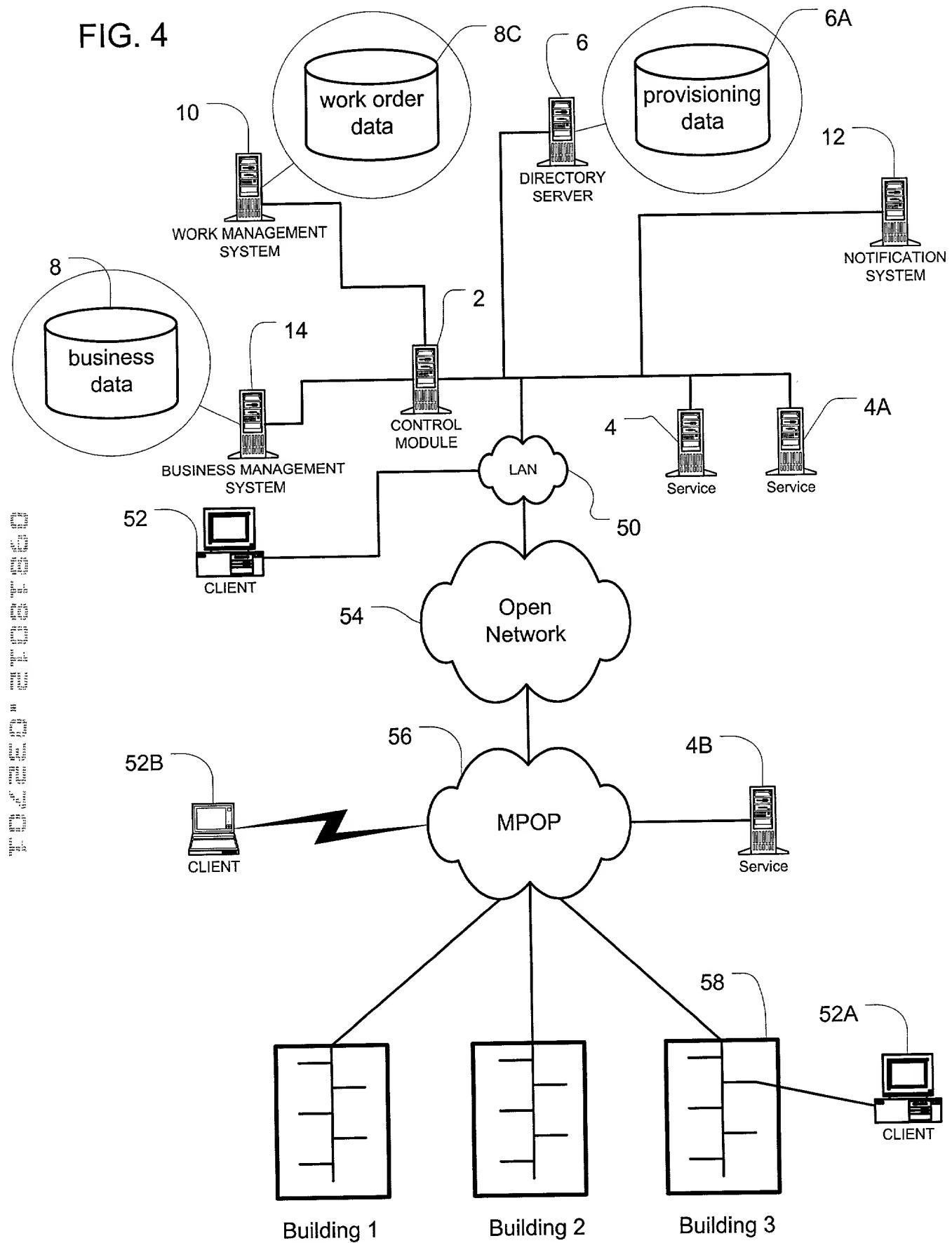


FIG. 5

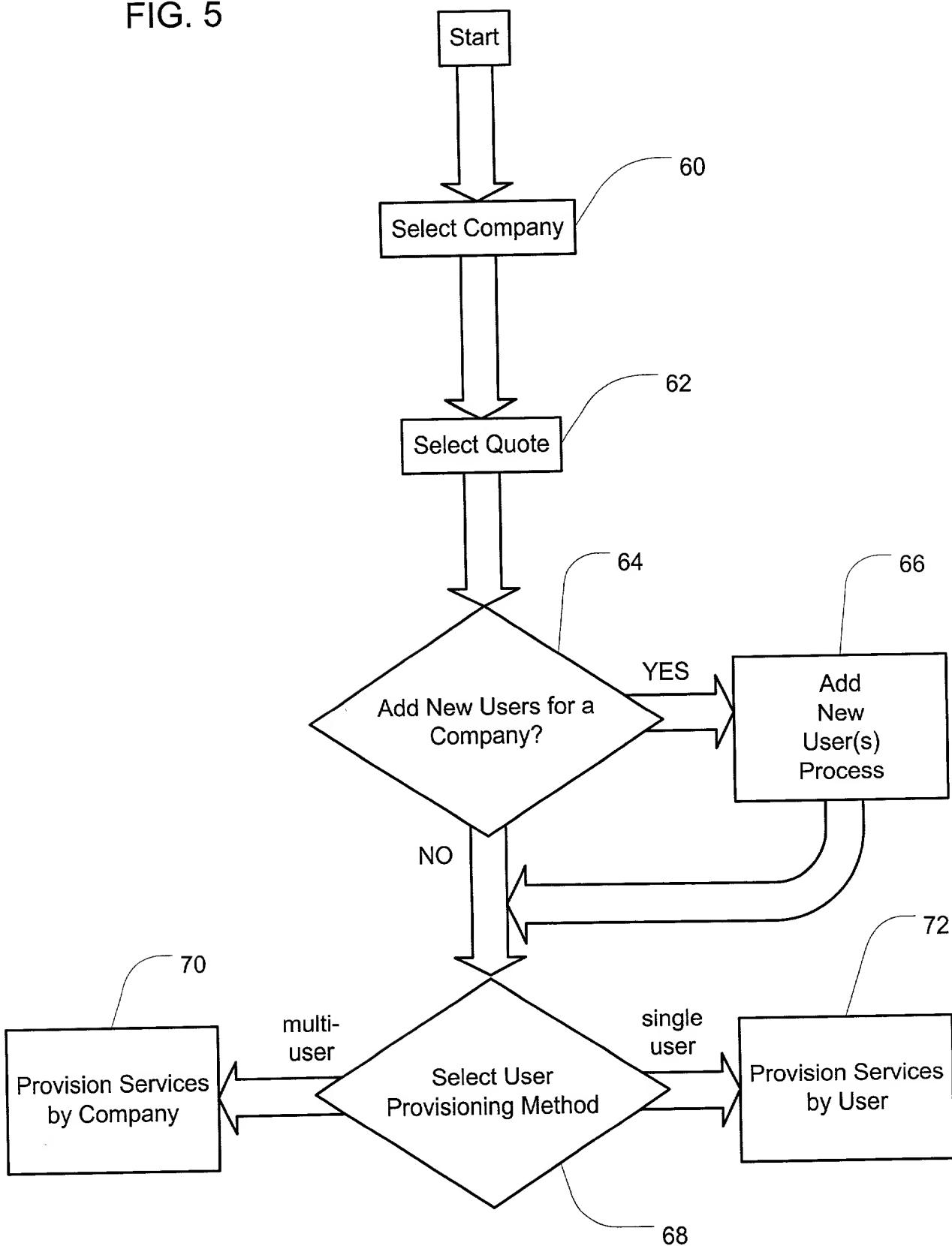


FIG. 6

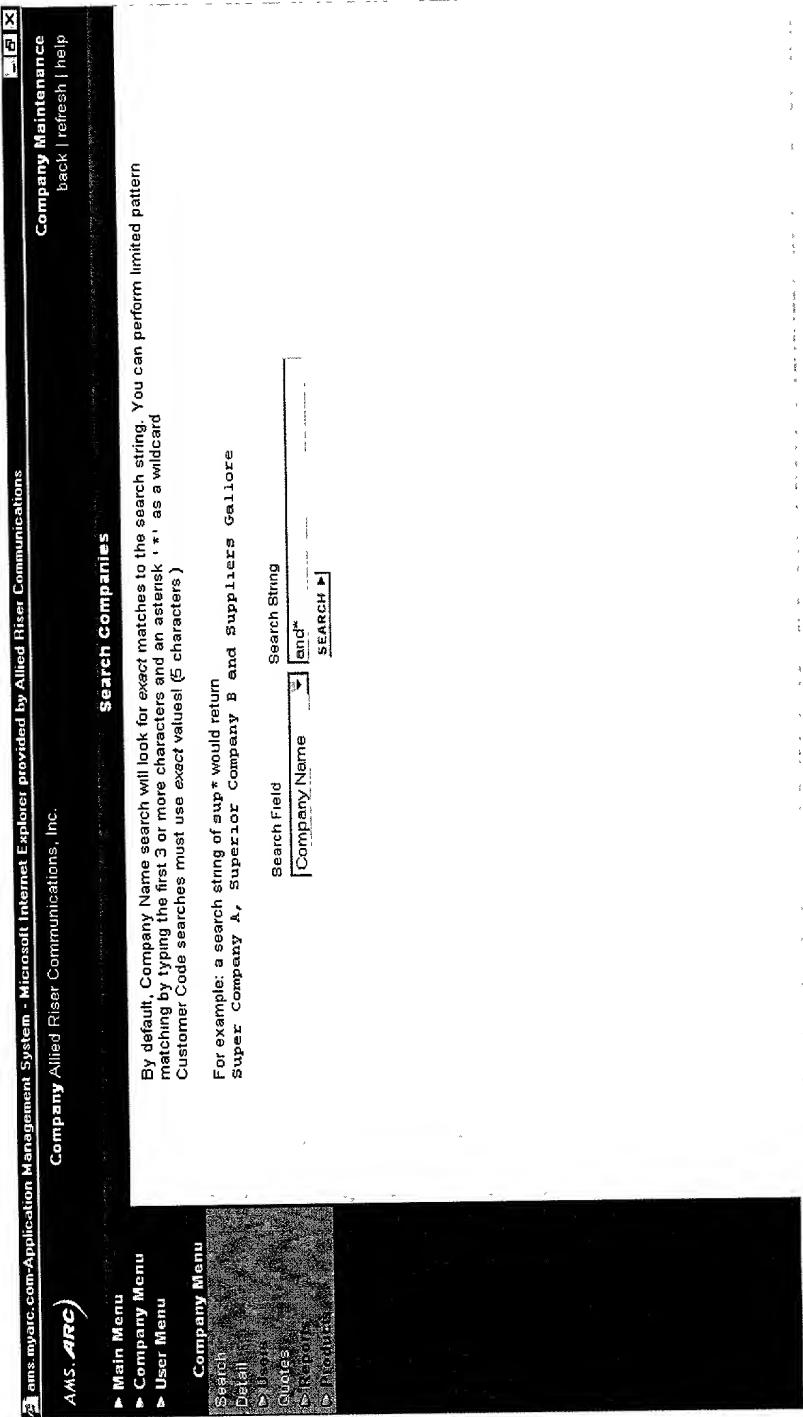


FIG. 7

ams.arc.com/Application Management System - Microsoft Internet Explorer provided by Allied Riser Communications

Company Allied Riser Communications, Inc.

Company Maintenance

back | refresh | help

Search Companies

By default, Company Name search will look for exact matches to the search string. You can perform limited pattern matching by typing the first 3 or more characters and an asterisk (\*, as a wildcard. Customer Code searches must use exact values! (6 characters.)

For example a search string of sup\* would return super, Company A, Superior Company B and Suppliers Galore

Search Field

Company Name  SEARCH 

Search String

2 Companies Found

Name	Customer Code	# Sites	# Users
Anders Consulting	aca02	11	515
Anders Consulting Facilities	act01	1	3
<b>Total</b>		<b>12</b>	<b>518</b>

AMS ARC

Main Menu

Company Menu

User Menu

Company Menu

Search

Detail

Print

Print

Print

Print

FIG. 8

ams.myarc.com Application System - Microsoft Internet Explorer provided by Allied Risk Communications

Company Anders Consulting

Company Maintenance

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Company Details

Anders Consulting

phone - (415) 537-2321

Fax -

No UFL Defined in Vantrive

Vantrive Company ID - 3072

LDAP Company ID - aca02

TimeZone Code - [US/CST]

IP Network Devices

None allocated

11 Sites Found

Site	Address	Installed Products
CH01A-204	Vantrive Site ID - 204	ARC Conference Portal
CL01A-6544	Vantrive Site ID - 6544	OpticTV
Offnet-934	Vantrive Site ID - 934	ARC Conference Portal
PH01A-3566	Vantrive Site ID - 3566	OpticNet Port
SE01B-17845	Vantrive Site ID - 17845	OpticTV
SE01B-17948	Vantrive Site ID - 17948	ARC Conference
SE01B-3126	Vantrive Site ID - 3126	OpticNet Port
SE01B-3533	Vantrive Site ID - 3533	OpticTV
SE01B-3982	Vantrive Site ID - 3982	ARC Conference
SE01B-3983	Vantrive Site ID - 3983	ARC Watch

Company Menu

- Main Menu
- Company Menu
- User Menu

Company Menu

- Search
- Detail
- Update
- Delete
- Print
- Print Preview

ARC

FIG. 9

ams.nvarc.com Application Management System - Microsoft Internet Explorer provided by Allied River Communications

Quote Information  
back | refresh | help

Company Quotes

Quote	Status	Description	Customer	Accept Date	Total Price	Non Rec	Total
4491	In Process	Anders SF - ARC Conference	Anders Consulting null	\$ 0.0	\$ 0.0		\$ 0.0
4492	In Process	Anders CH01A - ARC Conference	Anders Consulting null	\$ 0.0	\$ 0.0		\$ 0.0
5173	In Process	Anders Consulting - CH01A	Anders Consulting null	\$ 0.0	\$ 0.0		\$ 0.0
5174	In Process	Anders Consulting - OffNet Dallas	Anders Consulting null	\$ 0.0	\$ 0.0		\$ 0.0
5900	In Process	Anders Consulting - SF01B	Anders Consulting null	\$ 0.0	\$ 0.0		\$ 0.0
3421	In Process	Anders Consulting - OpticPort	Anders Consulting null	\$ 2695.0	\$ 0.0		\$ 2695.0
1755	In Process	Anders Consulting - ARC Conference	Anders Consulting null	\$ 4000.0	\$ 0.0		\$ 4000.0

Main Menu  
Company Menu  
User Menu

Company Menu  
Search  
Detail  
Quotes  
Print  
Logout

FIG. 10

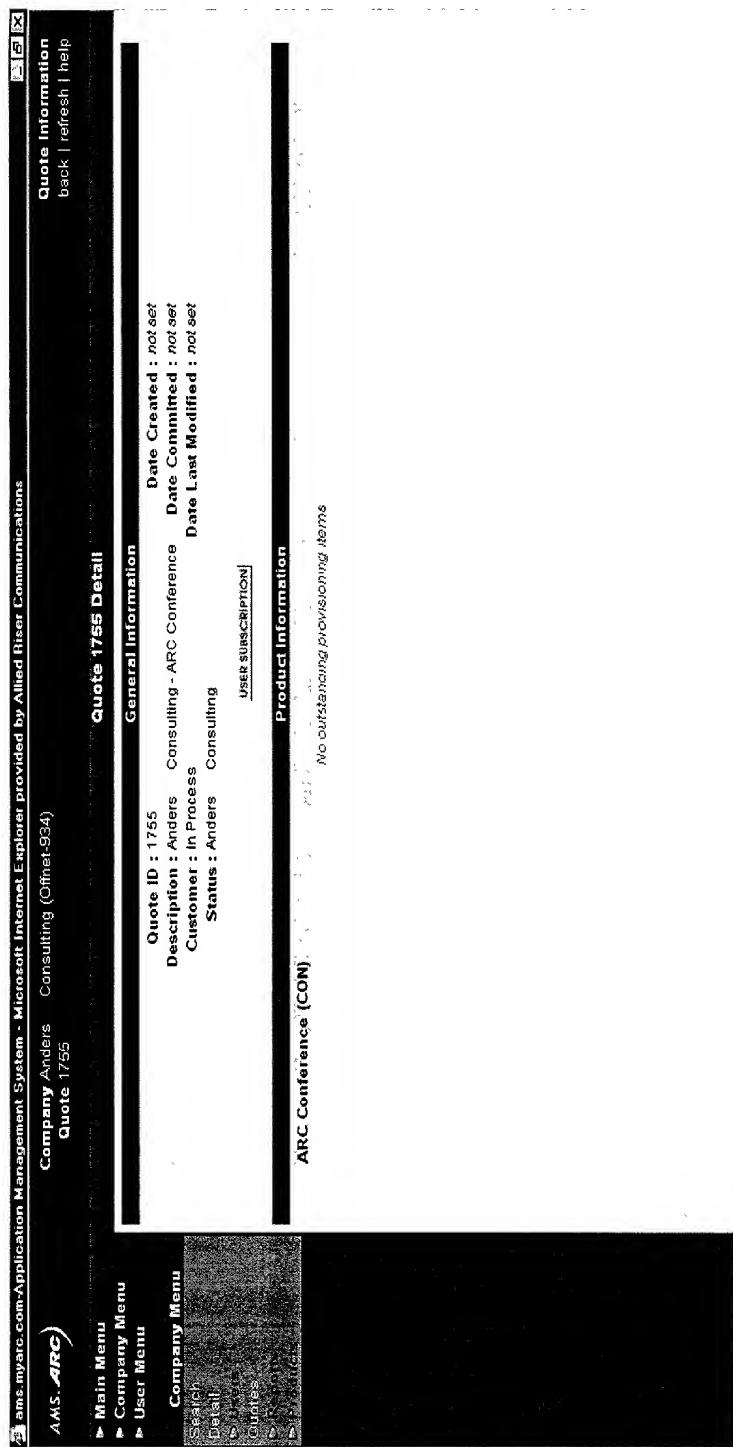


FIG. 11

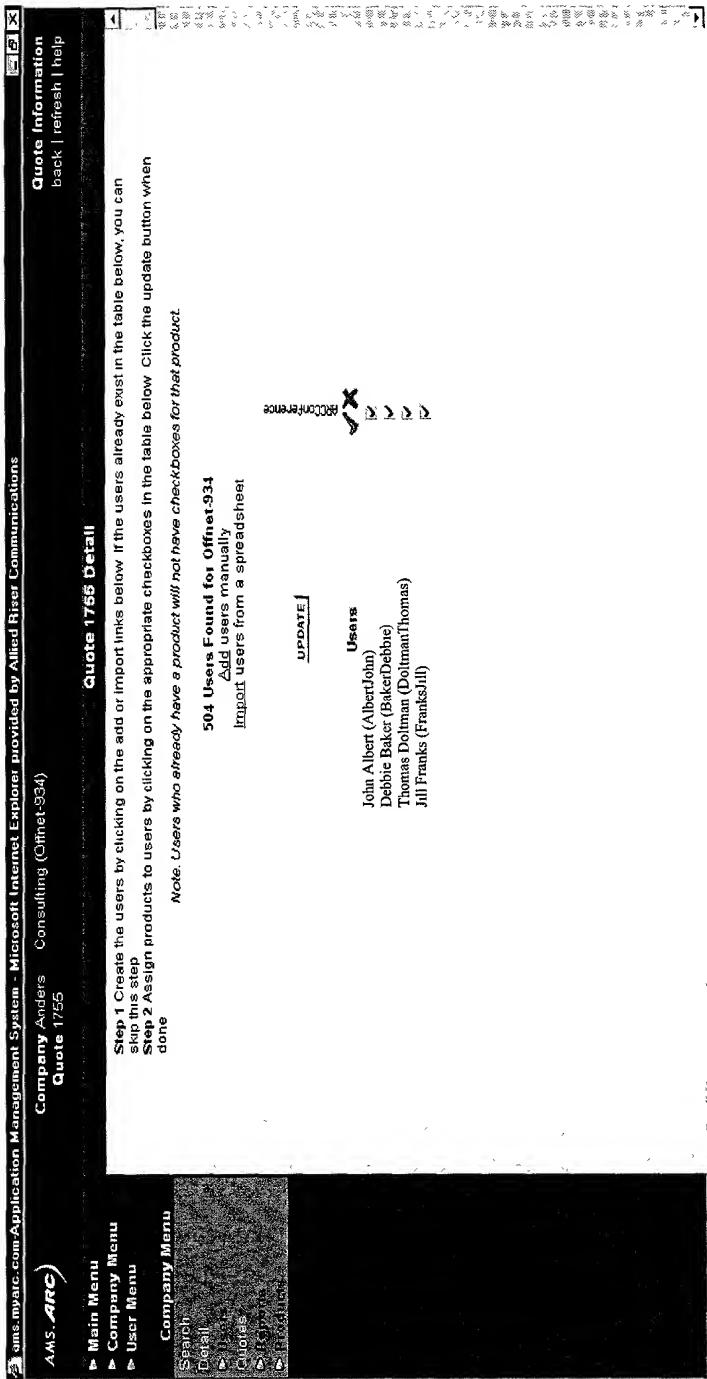


FIG. 12

ams.myarc.com Application Management System - Microsoft Internet Explorer provided by Allied Riser Communications

Add User

Fields marked with a red asterisk are required

Close this window when done adding users

Name (First MI Last) :

Email :

Work Phone :

[ADD USER](#)

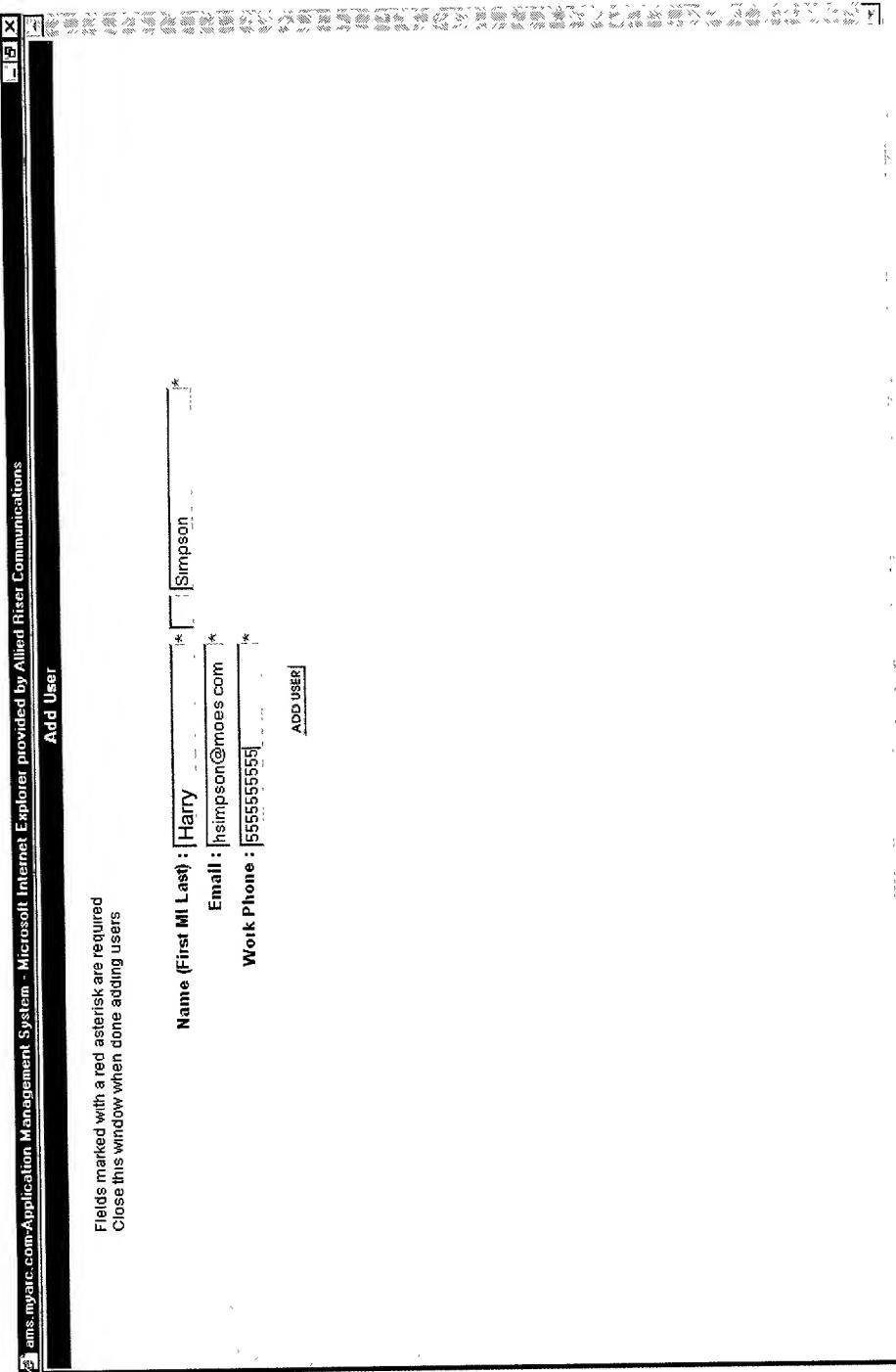


FIG. 13

ams.myarc.com Application Management System Microsoft Internet Explorer provided by Allied Riser Communications

Please select a file that you would like to import. The file should consist of the following:

- Column Values Required in 1st row
  - LastName
  - FirstName
  - WorkPhone
  - WorkEmail (highly recommended)
- Column Values Optional in 1st row
  - CellPhone
  - Pager
  - Other
- tab delimited file (ie from MS Excel, do a Save As tsv file) Note that you do not want tabs in your data

Press the **Browse** button and locate the file you would like to import. AMS will validate all data and give you a chance to either fix any problems, delete that row from the current import or apply the changes you also have the opportunity to have a Welcome to ARC message automatically sent to the users

**Import File Location :**

File

FIG. 14

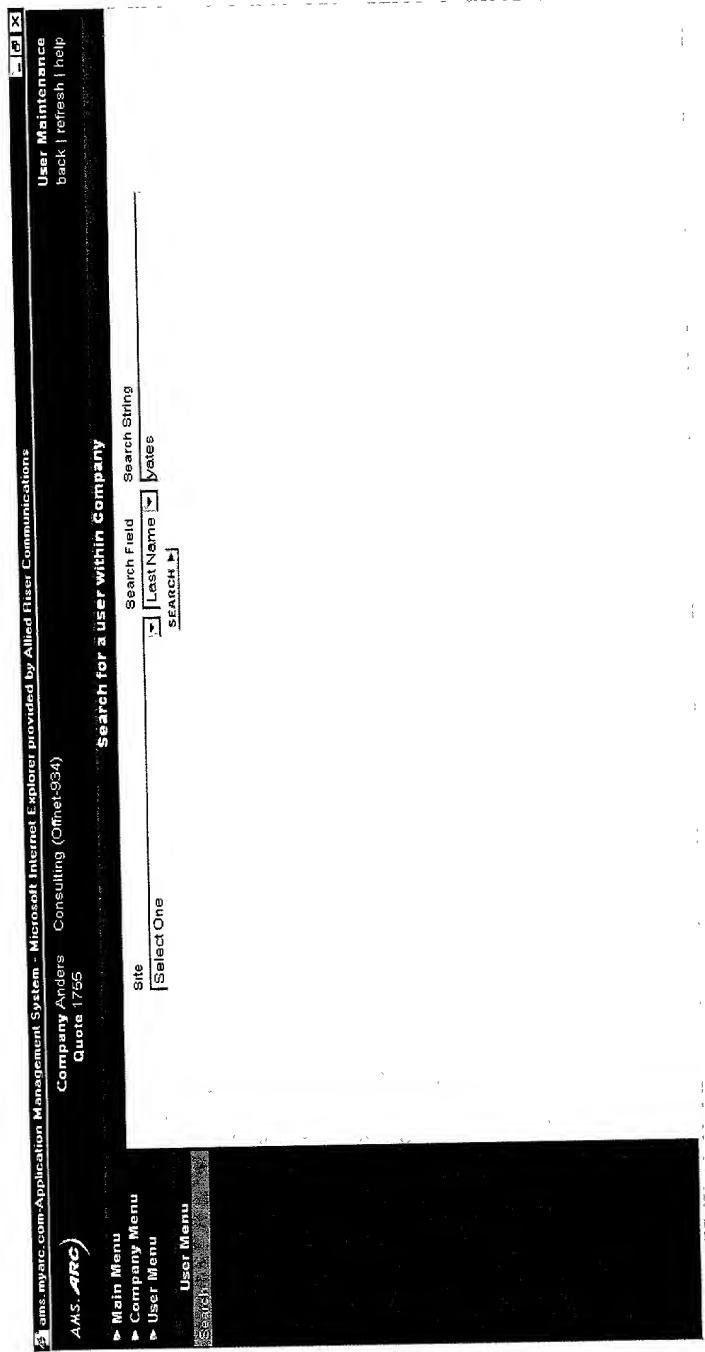


FIG. 15

ams.ayarc.com Application Management System - Microsoft Internet Explorer provided by Allied Riser Communications

User Maintenance

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Search for a user within Company

Company Anders Consulting (Offnet-934)

Quote 1755

Main Menu

- Company Menu
- User Menu
- User Menu
- Search

Site

Select One

Search Field

Search String

Last Name

SEARCH

2 Users Found

Name	User ID	E-Mail	Location
Yates, Ron	YatesRon	ronyates@adr.com	offnet - Anders Consulting - Dallas
Yates, Mary	YatesMary	maryyates@adr.com	offnet - Anders Consulting - Dallas

FIG. 16

ams.myarc.com Application Management System - Microsoft Internet Explorer provided by Allied Riser Communications

Company Anders Consulting

User YatesMary - Mary Yates

Edit User - Support Information

Support Information

UserId : YatesMary  
Name (First MI Last) : Yates  
Email : maryyates@acor.com  
Work Phone : (699) 111-2222  
Site/Location : OffSite934/Anders Consulting - Dallas  
TimeZone Code : [Use Company Default]   
User Status :  (Active / Inactive)  
User Class(es) : EndUser  
Billing  
Technical  
Business  
[UPDATE]

Main Menu

Company Menu

User Menu

Profile

Support Info

Password

Products

Subscriptions

APC Conferences

Portal

Roles

Company

Deletes

User Maintenance

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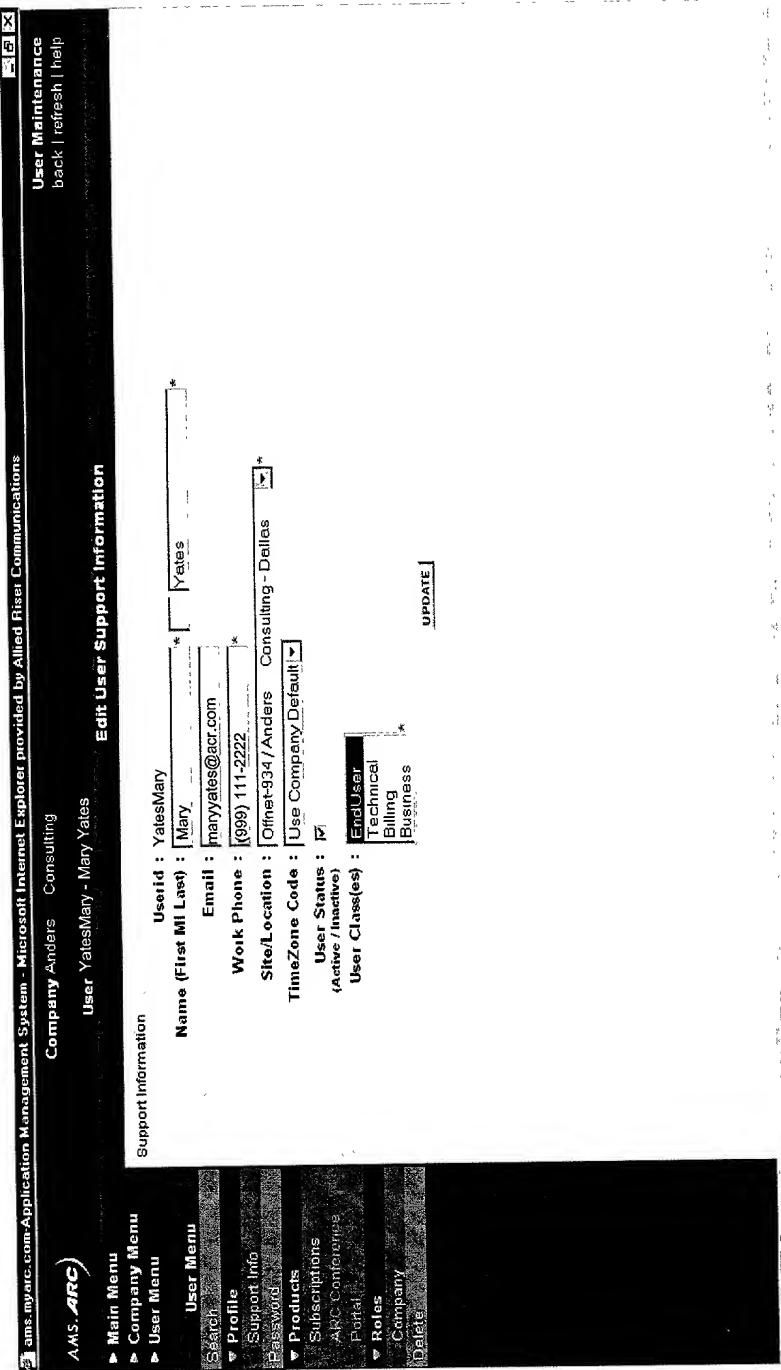


FIG. 17

ams.myarc.com-Application Management System - Microsoft Internet Explorer

Company Anders Consulting Inc. User Maintenance back | refresh | help

User YatesMary - Mary Yates Edit User Product Subscriptions

Products Information

Product	Quote	Subscribed?
Internet Telephony	<none>	<input checked="" type="checkbox"/>
ARC Conference	2130	<input type="checkbox"/>
Portal	2130	<input type="checkbox"/>
OptiTV	4260	<input type="checkbox"/>
Remote LAN Access	2130	<input type="checkbox"/>
Internet Dial Access	2130	<input type="checkbox"/>
OptiMail	4577	<input type="checkbox"/>

Suppress greeting messages?

UPDATE

Profile Support Info Work Info Password Products Subscriptions Internet Telephony ARC Conference Portal OptiTV Remote LAN Access Internet Dial Access OptiMail Delete

Resend greeting message for  Select One  SND

This screenshot shows a Microsoft Internet Explorer window for the Application Management System at ams.myarc.com. The user is YatesMary - Mary Yates. The main content is a table of product subscriptions. The table has columns for Product, Quote, and Subscribed?. The 'Subscribed?' column contains checkboxes. The 'Quote' column shows the quote number for each product. The 'Products' column lists the products: Internet Telephony, ARC Conference, Portal, OptiTV, Remote LAN Access, Internet Dial Access, and OptiMail. The 'Subscriptions' column lists the same products. The 'Internet Telephony' row has a checked checkbox in the 'Subscribed?' column. The 'Update' button is at the bottom of the table. A 'Resend greeting message' checkbox is at the bottom right. A navigation menu on the left includes Company, Main Menu, User Menu, and a Products section with sub-options like Subscriptions, Internet Telephony, ARC Conference, etc.

ams.myarc.com-Application Management System - Microsoft Internet Explorer

Company Anders Consulting Inc. User YatesMary - Mary Yates

**User Product Options for ARC Conference (CON)**

User Maintenance  
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Send Greeting Message on Activation? :	<input type="checkbox"/>	Disable Auto User Activation :	<input type="checkbox"/>
User ID :	YatesMary	Profile Number :	0004771940
Profile Password :	<input type="text" value="123456"/>	BillingCode :	<input type="text" value="gd"/>
Time Zone :	gd	Record Meetings :	<input type="checkbox"/> Group Default
Who Can Attend :	<input type="checkbox"/> Group Default	Use Advanced Prompts :	<input type="checkbox"/> Group Default
Departure Announcement Style :	<input type="checkbox"/> Group Default	Arrival Announcement Style :	<input type="checkbox"/> Group Default
Screened Entry :	<input type="checkbox"/> Group Default	Who Can Listen :	<input type="checkbox"/> Group Default
Disable Roll Call :	<input type="checkbox"/> Group Default	Disable Roll Call :	<input type="checkbox"/> Group Default
Password Required for Conference :	<input type="checkbox"/> Group Default	Send Meeting Notifications :	<input type="checkbox"/> Group Default
Send List of Participants :	<input type="checkbox"/> Group Default	Distribute Attachments :	<input type="checkbox"/> Group Default
Default Notification Priority :	<input type="checkbox"/> Group Default	Send Meeting Password with Notification :	<input type="checkbox"/> Group Default
Receive Meeting Notifications :	<input type="checkbox"/> Group Default	Primary Method of Notification :	<input type="checkbox"/> Group Default
Alternate Method of Notification :	<input type="checkbox"/> Group Default	Receive Attachments with Notification :	<input type="checkbox"/> Group Default
Method of Attending :	<input type="checkbox"/> Group Default	UPDATE	

FIG. 18

FIG. 19

ams.myarc.com-Application Management System - Microsoft Internet Explorer

Company Maintenance

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### Company Product Options for OpticTV (otv)

Company Menu

- Main Menu
- Company Menu
- User Menu

Company Menu

- Search
- Detail

Users

- Import Users
- Quotes

Reports

- Full

Products

- Internet Telephony
- ARC Conference
- OpticNet Port
- Portal
- OpticTV
- OpticNet Desktop
- Parmiter LAN Access
- Internet Dial Access
- OpticMail

\* CNN

(\*) indicates a required selection

CNNfin

Bloomberg

CNEC

MSNBC

Select 2 OpticTV checkboxes

UPDATE